

Christopher Stassinos

Cybersecurity Engineer

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SUMMARY

Cybersecurity engineer with **5+ years of MSP and enterprise IT experience** across security operations, identity, endpoints, networking, and cloud-connected infrastructure. Hands-on with Huntress, Microsoft Defender XDR, Microsoft 365, Entra ID, Intune, Active Directory, ConnectWise PSA, and RMM platforms. Backed by Security+, AWS Cloud Practitioner, Palo Alto, and IBM cybersecurity credentials plus home lab work in Splunk, Active Directory, pfSense, VMware, and packet analysis.

EXPERIENCE

MSP Support Engineer | 724IT | San Diego, CA | Jul 2026–Present

- Monitor and triage Huntress and Microsoft Defender XDR incidents and alerts, reviewing endpoint timelines, user and sign-in context, and indicators to document findings and coordinate containment, remediation, or escalation.
- Administer Microsoft 365, Entra ID, Intune, Active Directory, MFA, Conditional Access, and user/device lifecycle workflows including onboarding, offboarding, access changes, endpoint enrollment, and policy troubleshooting.
- Troubleshoot business networks and security infrastructure across TCP/IP, DNS, DHCP, Wi-Fi, VLANs, VPNs, switches, and firewalls while managing tickets and remote support through ConnectWise PSA and RMM tooling.

Slot Systems Technician | Jamul Casino | San Diego, CA | 2025–2026

- Configure, maintain, and troubleshoot slot systems across hardware diagnostics, device communication, IP addressing, and network connectivity in a high-availability casino environment.
- Restore uptime by isolating faults across hardware and network layers and coordinating practical fixes quickly during operational incidents.

Computer Engineer 2 | Viejas Casino | San Diego, CA | 2022–2024

- Supported 1,500+ enterprise devices across Windows, macOS, Linux, iOS, and Android environments spanning endpoints, servers, printers, network hardware, and proprietary systems.
- Delivered cross-platform troubleshooting and end-user support across infrastructure, operational technology, and cloud-connected tools used in daily casino operations.

PC/LAN Technician | Sycuan Casino | San Diego, CA | 2021–2022

- Supported 1,000+ devices and resolved enterprise outages during overnight operations where independent troubleshooting and continuity were critical.
- Administered Active Directory users, permissions, and access-related requests while balancing user support with infrastructure troubleshooting.

PROJECTS

SIEM Home Lab | Splunk • Windows Server Active Directory • VMware • pfSense

- Built a VMware-based security lab with Windows Server Active Directory, pfSense, and Splunk Free to centralize host, identity, and network telemetry.
- Collected Windows Event Logs, Sysmon telemetry, and AD audit data; simulated brute force, account lockout, and privilege escalation scenarios; and wrote Splunk searches to detect each event.

Network Traffic Analysis | Wireshark • tcpdump • Kali Linux

- Captured and analyzed HTTP, FTP, DNS, ARP, and TCP traffic to identify cleartext credentials, ARP spoofing behavior, and other indicators useful for detection and incident investigation.

CERTIFICATIONS

CompTIA Security+ • AWS Cloud Practitioner • IBM Cybersecurity Analyst • Palo Alto Networks Associate

TECHNICAL SKILLS

Security Operations: Huntress, Microsoft Defender XDR, incident and alert triage, endpoint investigation, remediation

Identity & Endpoints: Microsoft 365, Entra ID, Intune, Active Directory, MFA, Conditional Access, RMM

Networking & Firewalls: TCP/IP, DNS, DHCP, VLANs, Wi-Fi, VPNs, pfSense, Palo Alto concepts, troubleshooting

Cloud & Tools: AWS EC2, S3, VPC, ConnectWise PSA, Splunk, Sysmon, Wireshark, tcpdump, VMware

EDUCATION

B.S. IT Business Management — Western Governors University

Network Security Program — City College of San Francisco